

A photograph of a swimming pool at sunset. The pool is in the foreground, reflecting the sky and the buildings. In the background, there are several multi-story apartment buildings with balconies. Palm trees are visible on both sides of the pool. The sky is filled with clouds, and the sun is setting behind the buildings, creating a warm, golden glow.

# Security Survey

Harbour Isle West

2025

# Purpose of the survey

We are sending this survey to solicit feedback from owners and renters on how you perceive our security posture at HIW. Our current system and camera monitoring is at its **END OF LIFE** and in need of replacement. We have an opportunity to not only address current needs, but future needs as well. Input from the community will help us set the priorities and focus areas.

[Surveys are due by April 30](#)

## Team Mission Statement

The HIW Security team is tasked with providing recommendations and costs for upgrading and/or replacing the current and aged security hardware and software protecting HIW since 2005.

Scope will include gate/facility access, visitor registration, and monitoring across the property & perimeter.

Recommendations will include consideration for long term viability, expansion, future support, and supplier changes.

All recommendations will adhere to Florida laws for privacy.



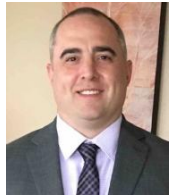
# Team Members – SME's

**SME = Subject Matter Expert**

All are current HIW owners



**Phil Gonzalez** – 30+ years in an IT career spanning multiple roles (Networking, Development, Project Management, Procurement, Analytics, Implementation, Release Management, Operations)



**Scott McMahon** – 15 years helping clients navigate complex IT environments and challenges, connecting them with experts in various IT domains, industries and services.



**Fred Lenz** — 20+ years as an IT executive & consultant leading large teams delivering complex IT systems for Aerospace & Defense companies with security & protection at the front of every solution.



**Steve Jaroski** – Involved in the administration at HIW since 2017 and an engineer by training with a MS in EE from NYU. He worked for AT&T Bell Labs for 28 years with expertise in software systems and data networking. Steve led replacement of an old access control system at HIW ensuring new system had accurate owner data.

# Community Advisors



**Edie Harrison** – Current board member, HIW – 20 Years in IT as Global Administrator, Senior Implementation Consultant, and Solution Architect for enterprise companies on Salesforce platform. Specializing in process alignment & automation

**David Moore** – HIW Community Manager for HIW overseeing day to day management of the community

SME's were selected for their subject matter expertise in the field of IT and security

It is critical to have experts making an initial recommendation based on their years of experience and criticality of the mission for the community

Team is chartered to deliver on the mission statement and make recommendations on a future state of security at HIW

Owners will be engaged in the process along the way





**SCAN WITH YOUR PHONE** ➔

Click here



[HIW Security Survey Link](#)

OR

Scan the QR code



Please contact the office if you are having difficulties getting to the survey

